**B.Pharm 3rd Semester Examination**

**Subject- Communication Skills (BP301T)**

**Full mark- 35 Time – 1.30 hours**

**Instruction To The Students**

**® Answer all the questions are compulsory.**

**® For short questions and long questions, answer only the given number of questions with choice.**

**® Serial number to all answers should be provided according to questions.**

**Section-A**

**1. Answer any one of the two questions: (1x10=10)**

**(a) What do you mean by “Process of communication”? Explain its components with labelled diagram.**

**(b) Explain “Barriers of communication” elaborately with proper diagram**

**Section-B**

**Q. 2. Answer any five out of the seven questions: (5x5=25)**

**(a) What do you mean by “direct communication style”?**

**(b) With reference to elements of communication write down the importance of “body language” with proper example.**

**(c) Write a short note on “importance of communication in our daily and professional life”.**

**(d) Write short note on non-verbal communication.**

**(e) What are the “aspects of an active listener”?**

**(f) Distinguish between oral and written communication.**

**(g) Discuss about the main sources of miss-communication.**