**B. Pharm 1st Semester Examination**

**Subject- Communication Skills (BPI05T)**

**Full Marks- 35 Time – 1.30 hours**

**Instruction To The Students**

**® Answer all the questions are compulsory.**

**® For short questions and long questions, answer only the given number of questions with choice.**

**® Serial number to all answers should be provided according to questions.**

**Section-A**

**1. Answer any one of the two questions: (1x10=10)**

**(a) What do you mean by “Barriers of communication”? With a proper schema he diagram, elaborately discuss about the “Barriers of communication”**

**(b) Explain “Styles of communication” provide details on matrix and define each example.**

**Section-B**

**2. Answer any five out of the seven questions: (5x5=25)**

**(a) With reference to “elements of communication” write down the importance of “body language” with proper example.**

**(b) Write a short note on “importance of communication in our daily and professional life”.**

**(c) Why is “tone of voice” an important concept in “elements of communication”?**

**(d) Tabulate the consequences of “Past Experiences” in the “resulting effect off communication”. With reference to prejudice influering communication.**

**(e) What do you mean by “Considerate Communication Style”? Write down tips for communicating with considerate communication style.**

**(f) Write a short note in “Channel” in “Communication Process”.**

**(g) Distinguish between oral and written farm of communication.**